

## Quality Policy

PM Group is an international project delivery company, providing architecture and engineering design, project management, construction management and consultancy services across a variety of sectors.

**Our Vision:** A highly valued and creative delivery partner, building a more sustainable world with our clients

**Our Mission:** As an employee-owned company we are inclusive, committed and driven. We innovate to deliver critical facilities with our partners. Working safely together, our projects improve everyday lives globally



**At PM Group we commit to our own success and that of our Clients and employees, by providing high quality services, consistent project delivery and striving to exceed expectations whenever possible.**

**PM Group is committed to:**

- Promoting transparency and good governance through the application of our management system; ensuring that we deliver on established safety, cost, schedule and quality performance targets on all of our projects.
- Ensuring our work is aligned with the ISO 9001:2015 principles and meets or exceeds contractual commitments, clients' requirements, relevant legislative and regulatory requirements.
- Establishing, monitoring and communicating effective quality objectives and appropriate performance metrics.
- Promoting an inclusive learning environment where feedback is encouraged and lessons are adopted to continually improve our management system.
- Implementing the company's Construction Quality Programme that promotes a Quality culture on our construction sites, rewarding good workmanship and commitment.
- Effectively using recruitment, training, management controls and employee feedback to promote the 'Right First Time' principle.
- Supporting the company's digital and lean transformation programmes that aim to reduce "waste", innovate and enhance our business.
- Collaborating with our partners and supply chain to continually improve project and service delivery.

**We are committed to reviewing our Policy annually. In addition, the management system is under constant review, taking into account current and potential future business needs and needs of our interested parties.**

**Signed:**

Dave Murphy  
CEO, PM Group

A handwritten signature in blue ink, appearing to read 'Dave Murphy'.

**Date:**

January 2023